

Corptax has not certified any of its products on virtualized environments. For example: VMware, Hyper V, terminal server or Citrix. Corptax Support Services will assist customers running Corptax products on virtualized environment in the following manner: Corptax will only provide support for issues that either are known to occur on the native OS, or can be demonstrated not to be as a result of running on a virtualized environment.

If a problem is a known Corptax issue, Corptax Support Services will recommend the appropriate solution on the native OS. If that solution does not work in the virtualized environment, the customer will be referred to a third-party vendor for support. When the customer can demonstrate that the Corptax solution does not work when running on the native OS, Corptax will resume support, including logging a bug with Corptax Development for investigation, if required.

Visit [Corptax Customer Connect](#) for immediate access to our comprehensive customer support resources: Knowledge Base, Case Management, Frequently Asked Questions, Corptax University and Wall of Feedback. Connect with the Corptax Community to learn from your peers and contribute your own best practices as you leverage the power of Corptax solutions.